**Helpline and Livechat Volunteer Application Form**

Thank you for your interest in volunteering with SARSAS. If you have any questions or need support in filling out this form, please contact [volunteer@sarsas.org.uk](mailto:volunteer@sarsas.org.uk)

Before filling out this form, please ensure that you can attend **all** the training dates below:

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| Friday 26th September 2025 | Central Bristol | 9:30am-4:30pm |
| Saturday 27th September 2025 | Central Bristol | 9:30am-4:30pm |
| Friday 10th October 2025 | Central Bristol | 9:30am-4:30pm |
| Saturday 11th October 2025 | Central Bristol | 9:30am-4:30pm |

We strongly encourage applications from volunteers who have had previous experience of using sexual violence support services, including our own services. We do need to be satisfied that you have processed your own experiences sufficiently to support our callers in a way that is safe for everyone. You do not need to share any details of your experiences with us, but it would be helpful to know if you have used our services in the last few years and roughly when that was.

We will discuss with everyone at interview whether there are certain areas that you may find difficult or triggering on the helpline or that you would appreciate additional support around. If you would prefer to talk to someone on the phone, please email [volunteer@sarsas.org.uk](mailto:volunteer@sarsas.org.uk) and the Pathway and Volunteer Manager will arrange a time to speak with you on the phone.

**Volunteering Availability** – *please tell us when you would prefer to volunteer.*

Volunteers normally pick a session and stick to it each week, so it is not a problem if you can only do 1 slot. Please indicate which slots you can do and let us know if you have a preference.

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| --- | --- |
| Mondays 10:45am-2:15pm (in-person in Bristol) |  |
| Tuesday 5.45-8.15pm (remote on Zoom) |  |
| Wednesday 5.45-8.15pm (remote on Zoom |  |
| Thursday 5:45pm-8:15pm (in-person in Bristol) |  |
| Friday 10:45am-2:15pm (remote on Zoom) |  |

**About You**

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| **Why would you like to volunteer with SARSAS (~500 words)** |
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| **What qualities, skills and experience would you bring to the role of Helpline Volunteer? (~500 word)** Please see role description for details of the role. |
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| **How did you find out about us?** |  |

Thank you for applying to volunteer with us and for giving us your time. Please email your completed application form to [volunteer@sarsas.org.uk](mailto:volunteer@sarsas.org.uk) by **Friday 18th July at 12 midday**

**Useful information for you**

1. The next step in your application is for us to invite you in for an informal interview so that we can collaboratively decide whether this is the right role for you
2. At this interview, we’ll discuss training in more detail (mandatory dates are at the top of this form). **You must attend all the training dates to go on to volunteer.**
3. If you are accepted as a volunteer, we will ask you to provide two references, and to complete a DBS check.

*Any personal information is gathered as part of our agreement with you as a volunteer so that we can contact you. The form will be saved in your personal file on the restricted access Shared Drive and any paper copies shredded. If your application is successful, the record will be held securely in your personal folder until six years after you leave SARSAS when it will be safely destroyed. If unsuccessful, it will be destroyed after one year.*